

## FIVE Technologies Privacy Policy

**Effective date:** March 7, 2022

FIVE Technologies Inc., d/b/a FIVE (“FIVE,” “we,” “our,” and/or “us”) values the privacy of the individuals who use our website, app, and related online services (our “Services”). This privacy policy (the “Privacy Policy”) explains how we collect, use, and share information from users of our Services (“Users”, “you”, and/or “your”). By using our Services, you agree to the collection, use, disclosure, and procedures this Privacy Policy describes. Beyond the Privacy Policy, your use of our Services is also subject to our Terms of Service ([https://five.community/terms\\_and\\_conditions.pdf](https://five.community/terms_and_conditions.pdf)).

### INFORMATION WE COLLECT

We may collect a variety of information from or about you or your devices from various sources, as described below.

#### Information You Provide to Us

**Account Information.** If you create an account on our Services, we ask you for information such as your name, email address, zip code, and a bio. You may also choose to upload a profile photo. If you sign up for our Services using a third party account, such as an Apple or Facebook account, we will also receive information from those third parties, such as your name, profile photo and email address.

Please see “Other Users” below for important information about how your account information is viewable by other Users of our Services. If you need us to delete your information, please contact us at [team@five.community](mailto:team@five.community) with a subject line “Data Deletion Request” and our team will execute your request.

**Communications.** If you contact us directly, we may receive additional information about you. For example, if you contact us for customer support, we may receive your name, email address, phone number, the contents of the message and any attachments you send to us, and any other information you choose to provide. If you sign up for our newsletter or to receive updates, news, or other promotional information from us, we will collect certain information from you, such as your email address. When we send you emails, we may track whether you open them to learn how to deliver a better customer experience and improve our Services.

**User Content.** We receive any content you choose to provide through the Services, such as photos, videos, or comments you choose to post on the Services, receipts you choose to upload to the Services, and shopping lists you choose to create on the Services.

Please see “Other Users” below for important information about how the content you post on the Services is viewable and shareable by other Users of our Services.

#### Information We Collect When You Use Our Services

**Location Information.** With your permission, we receive your precise location information when

you use our app and/or when our app is running in the foreground or background / when the app is closed. Please visit your device's operating system settings to learn how you can limit the sharing of your precise location information. Please note that location is core to our Services and without it, you may not be able to successfully use our Services. We may also infer your general location information, for example, based on your internet protocol (IP) address.

**Device Information.** We receive information about the device and software you use to access our Services, such as your IP address, web browser type, operating system version, phone carrier and manufacturer, application installations, device identifiers, mobile advertising identifiers, and push notification tokens.

**Usage Information.** To help us understand how you use our Services and to help us improve them, we automatically receive information about your interactions with our Services, such as the pages or other content you view or otherwise interact with, the searches you conduct, and the dates and times of your visits.

**Information from Cookies and Similar Technologies.** We and third-party partners may collect information using cookies, pixel tags, or similar technologies. Our third-party partners, such as analytics partners, may use these technologies to collect information about your online activities over time and across different services. Cookies are small text files containing a string of alphanumeric characters. We may use both session cookies and persistent cookies. A session cookie disappears after you close your browser. A persistent cookie remains after you close your browser and may be used by your browser on subsequent visits to our Services.

Please review your web browser's "Help" file to learn the proper way to modify your cookie settings. Please note that if you delete or choose not to accept cookies from the Services, you may not be able to utilize the features of the Services to their fullest potential.

## **HOW WE USE THE INFORMATION WE COLLECT**

We may use the information we collect:

- To provide, maintain, improve, and enhance our Services;
- To personalize your experience on our Services, such as by providing tailored content and recommendations;
- To understand and analyze how you use our Services and develop new products, services, features, and functionality;
- To communicate with you, provide you with updates and other information relating to our Services, provide information that you request, respond to comments and questions, and otherwise provide customer support;
- For marketing and advertising purposes, such as developing and providing promotional and advertising materials that may be relevant, valuable or otherwise of interest to you;
- To generate anonymized, aggregate data containing only de-identified, non-personal information that we may use for purposes such as analytics and product improvement;
- To send you push notifications;
- To find and prevent fraud, and respond to trust and safety issues that may arise;
- For compliance purposes, including enforcing our Terms of Service or other legal rights, or as may be required by applicable laws and regulations or requested by any judicial

- process or governmental agency; and
- For other purposes for which we provide specific notice at the time the information is collected.

## HOW WE SHARE THE INFORMATION WE COLLECT

**Affiliates.** We may share any information we receive with our affiliates for any of the purposes described in this Privacy Policy.

**Vendors and Service Providers.** We may share any information we receive with vendors and service providers retained in connection with the provision of our Services.

**Other Users.** Our Services are social services in which you can find and share content. Your profile name, location (city and state), profile photo, bio, and any content you choose to post to the Services will always be viewable and shareable by other users. Please note that we are not responsible for the other users' use of available information and content, so you should carefully consider whether and what to post or how you identify yourself on the Services.

**Analytics Partners.** We use analytics services to collect and process certain analytics data.

**As Required By Law and Similar Disclosures.** We may access, preserve, and disclose your information if we believe doing so is required or appropriate to: (a) comply with law enforcement requests and legal process, such as a court order or subpoena; (b) respond to your requests; or (c) protect your, our, or others' rights, property, or safety.

**Merger, Sale, or Other Asset Transfers.** We may transfer your information to service providers, advisors, potential transactional partners, or other third parties in connection with the consideration, negotiation, or completion of a corporate transaction in which we are acquired by or merged with another company or we sell, liquidate, or transfer all or a portion of our assets. The use of your information following any of these events will be governed by the provisions of this Privacy Policy in effect at the time the applicable information was collected.

**Consent.** We may also disclose your information with your permission.

## THIRD PARTIES

Our Services may contain links to other websites, products, or services that we do not own or operate. We are not responsible for the privacy practices of these third parties. Please be aware that this Privacy Policy does not apply to your activities on these third party services or any information you disclose to these third parties. We encourage you to read their privacy policies before providing any information to them.

## SECURITY

We make reasonable efforts to protect your information by using safeguards designed to improve the security of the information we maintain. However, as no electronic transmission or storage of information can be entirely secure, we can make no guarantees as to the security or

privacy of your information.

## **CHILDREN**

We do not knowingly collect, maintain, or use personal information from children under 13 years of age, and no part of our Services is directed to children. If you learn that a child has provided us with personal information in violation of this Privacy Policy, then you may alert us at [team@five.community](mailto:team@five.community).

## **INTERNATIONAL TRANSFERS OF DATA**

Our Services are hosted in the United States and intended for visitors located within the United States. If you choose to use the Services from the European Union or other regions of the world with laws governing data collection and use that may differ from U.S. law, then please note that you are transferring your personal information outside of those regions to the U.S. for storage and processing. Also, we may transfer your data from the U.S. to other countries or regions in connection with storage and processing of data, fulfilling your requests, and operating the Services. By providing any information, including personal information, on or to the Services, you consent to such transfer, storage, and processing.

## **ACCESSING/UPDATING ACCOUNT INFORMATION**

You can access and update your account information through your account settings.

## **CHANGES TO THIS PRIVACY POLICY**

We will post any adjustments to the Privacy Policy on this page, and the revised version will be effective when it is posted. If we materially change the ways in which we use or share personal information previously collected from you through the Services, we will notify you through the Services, by email, or other communication.

## **CONTACT US**

If you have any questions, comments, or concerns about this Privacy Policy, please email us at [team@five.community](mailto:team@five.community) or write to us at:

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